

PASEO MASTER HOMEOWNERS' ASSOCIATION, INC.

STATEMENT OF ASSOCIATION POLICY

Communications with the Board of Directors

Statement: The Board of Directors desires to adopt a policy that encourages opinions and suggestions, gives an open avenue of communication for comments and/or complaints and provides appropriate channels for handling and resolution of the same.

Policy:

1. Paseo homeowners are *encouraged* to submit their opinions, suggestions, and complaints directly to the Paseo Master HOA, c/o KW Property Management ("KWPM"). Such communications can be made through the Paseo Master HOA website, by email to KWPM or in writing hand-delivered or mailed to the management office.
2. Upon receipt of a submission delivered in accordance with paragraph 1 above, KWPM will respond to the homeowner(s) directly or forward it to the Board of Directors or applicable committee for review and follow-up.
3. Homeowners are encouraged to address any unresolved concerns directly with the Board of Directors at a regular meeting. This is a right afforded by Florida homeowners' association laws, and it can be an effective way to share concerns and suggestions.
4. Negative, disparaging and/or defamatory remarks posted in social media forums can have an irreversible and negative impact on the Paseo community reputation and its property values. The Paseo Master HOA does **not** endorse, evaluate or respond to any comments posted in such forums. The Paseo Master HOA encourages all concerns to be directed to the Paseo Master HOA, c/o KW Property Management ("KWPM").
5. The Board and KWPM will strive to address all opinions, suggestions and complaints from homeowners. This policy is intended to help homeowners communicate directly and effectively with the Paseo Master HOA.

ADOPTED by the Board of Directors this ____ day of _____,
2017.

By: _____
Print Name: _____

Title: President

Attest:

Secretary

(Corporate Seal)